



## WARRANTY POLICY

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Your MySecureKid watch carries a limited warranty of **Twelve (12) months** from the date of purchase against all manufacturing defects subject to the terms and conditions of the warranty policy.

During the warranty period electronic components are the only components covered under this warranty. These will be repaired or the watch will be replaced free of repair charges, if it proves to be defective in material or workmanship under normal use with the same model or an equivalent model of equal value based on the purchase price.

The warranty for the replacement and repair ends one year from the date the watch was purchased.

### **The warranty does not cover:**

- Any defects in materials and workmanship of strap or case.
- Damage resulting from physical abuse, mishandling improper use, normal wear and tear due to lack of care, negligence, loss of components or damaged caused by loss of components, unauthorized repair, or other factors not due to defects in material or workmanship. In such cases warranty shall be considered as void.
- Water damages as **watches are not marked as waterproof**. (The watch contains a small water indicator which changes the color from white to Red upon getting in touch with water)
- loss of components or damage caused by loss of components. Turn around time for service watches is up to 30 days from the date of receipt of the watch at the Company Service Centre, Greater Noida.

### **To avail these benefits, all you need to do is to**

- Approach our Authorized Service Center with the Warranty Card bearing the Barcoded Serial Number duly filled and stamped along with the Original Purchase Invoice of your watch.
- Talk to our Customer Care @ **844-844-866-4** or mail us at **support@mysecurekid.com** and once your product is inspected remotely and a defect is found due to manufacturer's workmanship send us the product via courier at

**mysecurekid**

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